

## **IMPACT REPORT**

April 2024

## 211 Palm Beach and Treasure Coast

Amount Granted: \$100,000 Grant Term: 10/15/2021 - 10/13/2023 Program: Elder Crisis Outreach (ECO)

### **Organization Overview**

211 Palm Beach and Treasure Coast's mission is to save and improve lives through crisis intervention and by connecting people to health, mental health, and wellness services 24 hours a day, every day.

The Elder Crisis Outreach (ECO) program offers assistance to elders ages 60 and older living in Palm Beach County through an array of services, including crisis counseling, needs assessment, goal setting, connecting with community services, advocating with family or providers, and suicide evaluation, ensuring elders receive the help they need.

#### **Funding Impact**

Quantum's \$100,000 two-year grant funding helped serve over 1,000 elders in Palm Beach County. The program tackled issues ranging from bereavement and medical emergencies to food insecurity and social isolation, often intervening in-person to stabilize urgent situations like securing food, preventing eviction, or assessing the need for adult protection referrals, which proved especially crucial as many seniors grappled with the escalating costs of living on fixed incomes.



of elders had their crisis resolved or stabilized. During this grant period, many instances of unresolved crisis situations were the result of cases where a needed resource either did not exist, was inaccessible due to clients' unmet eligibility requirements, or a client declined extended service.

**maintained their least restrictive living environment,** thereby enhancing clients' quality of life and reducing the financial burden linked with premature institutionalization and long-term care.

99%

75%

98%

**gained awareness of appropriate assistance resources.** 211 strives to cultivate collaborative relationships with community partners to improve the system of care for seniors, ensuring ECO clients receive necessary long-term support efficiently while preventing duplication and engaging the broader community in elder care.



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# Sari Center for Integrative Cancer Care

Amount Granted: \$120,000 Grant Term: 4/15/2022 - 4/14/2024 Program: Cancer Navigation Services

#### **Organization Overview**

Since opening its doors in 2008, Sari Center has served over 8,000 people by offering integrated complementary therapies alongside recommended medical treatment to enhance the quality of life for all persons affected by cancer. Clinical cancer care in Palm Beach County does not include supportive care. Sari Center fills the gap by serving as a cancer safety net for the community.

The center offers counseling, acupuncture, massage, hypnotherapy, nutrition counseling, yoga, and meditation to address a variety of symptoms experienced throughout the cancer journey. Additionally, it delivers education and facilitates access to community resources, empowering individuals living with cancer to advocate for their own needs as they progress through the continuum of the disease.

#### **Funding Impact**

Quantum Foundation's \$120,000 two-year award has been utilized to extend the Patient Coordinator position from part time to full time, enabling the Sari Center to provide effective patient navigation with sufficient follow up to ensure patient and caregiver needs are met.

During this grant period, the center re-opened their second location at Good Samaritan Medical Center and implemented a custom client database that has greatly enhanced their capacity to serve the surge in new referrals and returning patients at differing phases of treatment and survivorship.

The following reflects the impact made from April 2022 to November 2023:



**100% of 792 patients and caregivers received supportive services** that helped them cope with physical, emotional, and mental health challenges related to cancer.



**93% of 646 new clients received at least 2 community resource contacts** to ensure appropriate linkages to supportive therapies and services.



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# Sari's Stories of Hope



### **Meet Jacky**

"I wish I knew about you guys sooner! During my treatment for breast cancer, my arm and hand started to swell badly, and I work as a cashier, so it was hard to use at all at work. Jodi, the lymphedema therapist at Sari Center has helped me so much that I can use my arm more now. She's also taught me how to take care of myself, which helps me a lot too! Because of my bad insurance, I wouldn't have been able to get treatment for my condition without the help of Sari Center."

Jacky C, 44-year-old, Breast Cancer Survivor



#### **Meet Merline**

"My name is Merline, and I was diagnosed with stage 3 triple-negative invasive ductal carcinoma breast cancer in October 2020, a week before my 32nd birthday. I had a year of chemo and radiation, and the side effects were horrible. This has been a very difficult journey. I experienced neuropathy, insomnia, memory issues and daily pain. I found Sari Center through a friend in 2022 and have used all the services. I've bonded with everyone; they have been there through my ups and downs. Sari Center is one of my happy places, it is truly a blessing and heaven-sent."

Due to her determination and hard work, soon after treatment, Merline received her associate degree in diagnostic medical sonography and certification in ultrasound radiology. Despite a challenging living situation, and financial hardships, she persevered and is showing the world what is possible with a positive mindset, gratitude, and faith in God.

Merline L, 35-year-old Breast Cancer Survivor



#### **Meet Jessica**

"Just weeks after giving birth to my second daughter I was diagnosed with stage 3 neuroendocrine carcinoma on my pancreas. I began chemotherapy, and went to Sari Center immediately.

I did acupuncture to help with pain, nutritional counseling, and massage. Hypnotherapy helped me with uncertainty and doubt. All the services have impacted my healing journey in a unique way. Today I am so grateful to be pain free and enjoying time with my children, feeling mentally and physically well. I know Sari Center played an important role in my progress, and I'm confident they'll continue to be there for me in my healing journey."

Jessica G, 34-year-old Neuroendocrine Carcinoma Survivor