



IMPACT REPORT

June 2024



HEART2HEART

OUTREACH OF SOUTH FLORIDA

Amount Granted: **\$25,200**

Grant Term: 4/15/2023 - 4/14/2025

Program: C.A.R.E. Program in Palm Beach County

Organization Overview

Heart2Heart's (H2H) mission is to connect, advocate, respond, and engage aging adults who are experiencing loneliness and isolation by mobilizing volunteers throughout South Florida.

Launched in 2018, H2H Outreach's C.A.R.E. program volunteers provide weekly, one-hour companionship visits to seniors in their nursing facility, assisted living facility, or home. In 2023, the organization's impact reached 8,168 seniors residing in Broward, Palm Beach, and Miami-Dade Counties.

Funding Impact

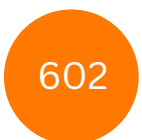
Quantum Foundation's two-year funding continues to support the expansion of H2H's C.A.R.E. program throughout Palm Beach County. The organization has expanded relationships with 19 senior living facilities in the area and continues to impact quality of life for the aging population in the community through their growing volunteer network.



To date:



145 volunteers have been qualified and trained in the last year. They engage with seniors residing in the 19 residential facilities.



Socially-isolated seniors have been served through volunteer companionship and support. Volunteers drive seniors to events, grocery shopping, and lunch outings while also offering companionship, emotional support, walks, technology assistance, and meaningful conversations. Additional services like food security and caregiver respite are arranged as needed.



H2H seniors consistently report a 90-95% reduction in social isolation due to H2H volunteer support, as measured through the U.C.L.A. Loneliness Scale.



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ADOPT-A-FAMILY
of the Palm Beaches, Inc.

Amount Granted: \$48,000

Grant Term: 4/15/2023 - 4/14/2024

Program: Mental Health Program

Organization Overview

Adopt-A-Family's (AAF) mission is to strengthen families with children in their efforts to achieve stability and self-sufficiency by providing access to all-encompassing services. Since 1983, AAF has grown into the largest service provider for homeless and low-income households in Palm Beach County.

The Mental Health Program (MHP) was established to provide accommodating and professional mental health services to the agency's homeless and housing insecure clients, who face disproportionately high rates of trauma, adverse childhood experiences, and mental health challenges. Launched in 2016 with support from a grant by Quantum Foundation, the program has become a cornerstone of the agency's efforts to help Palm Beach County families in crisis achieve stability and pursue self-sufficiency. Today, MHP caters to residents of supportive housing, children in the Project Grow afterschool program, families at the Program REACH emergency shelter, and households utilizing the Homeless Resource Center.

Funding Impact

Quantum Foundation's \$48,000 grant award helped offer free, on-site therapy to agency clients and eliminated barriers that have historically hindered client access to services elsewhere.

66 clients engaged in at least three therapy sessions during the grant year, exceeding the program's annual target of 55.

93% of clients served during the grant year improved their mental health. To be considered measurable for this outcome, clients must have attended at least three therapy sessions and have been engaged with the Mental Health Program for a minimum of three months.

89% (42/47) of adult clients served during the grant year (those who attended three or more sessions) maintained or gained housing stability while participating in the Mental Health Program.

63% (27/43) of the new clients served during the grant year reported that they were engaging in voluntary therapy for the first time.



The Lord's Place

Amount Granted: **\$100,000**

Grant Term: 4/15/2023 - 4/14/2024

Program: Supportive Housing

Organization Overview

The Lord's Place is dedicated to breaking the cycle of homelessness by providing innovative, compassionate and effective services to men, women, and children in Palm Beach County.



Funding Impact

Quantum Foundation's \$100,000 grant award helped serve 286 households, impacting the lives of 404 adults and children experiencing homelessness in Palm Beach County. The agency provided comprehensive wraparound services to clients, including case management, peer support, physical and behavioral healthcare coordination, job training and placement, and benefits assistance.

One of the Supportive Housing initiative's primary objectives is to connect clients to the resources they need to strengthen their economic security.


Of the 286 households served:

91% (259) maintained or exited to stable housing throughout the year. Among those who exited, 70% moved into their own housing or reunited with family or friends on a permanent basis.

89% (254) households accessed mainstream benefits to improve self-sufficiency, with 82% of clients acquiring some type of insurance, including Medicaid/Medicare, Health Care District insurance, or employer-sponsored insurance. Clients also gained SNAP, TANF, WIC, SSI/SSDI, and other forms of public benefits.

In addition,

81% (232) heads-of-household avoided or reduced their use of emergency services. These clients used appropriate preventative and primary healthcare services to proactively manage their health, reducing their healthcare crises and preventing them from over-relying on last-resort resources.

 In April 2024, the agency opened Burckle Place 3, a supportive housing campus for 21 single women experiencing homelessness, featuring a unique multigenerational model that promotes relationship-building among women of different ages. Twelve women currently reside at the facility.